Privacy

Site visit information

Landgate may make a record of your visit and may log the following information for analytical purposes:

- the user's server address
- the user's top level domain name (e.g. .com, .gov, .au, .uk, etc.)
- the date and time of the visit to the site
- the pages accessed and documents downloaded
- the type of browser

This data will allow us to assess the number of visitors to the different sections of our site, discover what information is most and least used, determine technical design specifications, and help us make our site more useful to visitors. Unless you are registered for an online service no attempt will be made to identify users or their browsing activities except where required or authorised by law, or in an investigation related to a security breach or other inappropriate activity.

Use of cookies

When you visit www.landgate.wa.gov.au and other Landgate hosted websites, some statistical information is collected about how you interact with the website (e.g. when you visited, what you did on the site). We use 'cookies' to collect this type of information. A cookie is a small text file that visited websites save on your computer. Cookies are used to provide visitors access to various functions. The information in the cookie can be used to track your internet usage.

If you would prefer cookies to be rejected, change the settings in your web browser so that you either automatically refuse cookies to be downloaded or are prompted each time a website requests to save a cookie. Cookies that have been previously downloaded can also be deleted through the web browser. For more information, see the documentation for the web browser in question.

If you opt out of using cookies, some of the features on this website may not function fully and your ability to browse, read and download information may be impaired. Please contact us to access our services by other methods.

The website uses the following cookies:

Cookie name	Purpose
ARRAffinity	Strictly necessary. Routes the request made through a web browser to the same machine in the DXC cloud environment. See ARRAffinity - Microsoft Azure. This cookie is deleted when you close your browser.
cfuid	Strictly necessary. Speeds up page loading times and overrides any security restrictions that may be applied to a browser based on the IP address from which it comes. Persistent (1 year from creation). See CloudFlare cookies.
ai_session	Used with Microsoft Application Insights for collecting statistical usage and telemetry information. Unique anonymous session identifier cookie.
ai_user	Used with Microsoft Application Insights for collecting statistical usage and telemetry information. Unique user identifier cookie for counting the number of users accessing an application over time.
TiPMix	Used in Azure during deployments to pin a user session to a deployment slot.
x-ms-routing-name	Used in Azure during deployments to route to deployment slots.
apt.uid, apt.sid	Used for telemetry data.
.AspNetCore.Antiforgery.#	Strictly necessary. Used by the Optimizely security components. Protects the user against cross-site request forgery (CSRF). Used only by the CMS UI. This cookie is deleted when you close your browser.
.AspNetCore.Identity.Application	Strictly necessary. To keep users logged in for the duration of their browsing session.

Cookie name	Purpose
EPi:NumberOfVisits	Functionality-related. Stores the number of times you access pages on the site to allow personalization of content based on the frequency the site content is viewed. Used with the Number of Visits personalization criterion. This cookie is not set if you remove it from all of your visitor groups. Persistent (1 year from creation).
EpiStateMarker	Functionality-related. Indicates how session based information on the visit should be stored, using sessions or cookies.
ImageEditorFileSize	Used by the Image Editor.
_utma, _utmb, _utmc, _utmz	Google Analytics cookies that are commonly used on Optimizely websites. These third-party cookies are used to collect information about how visitors use the website.

Automatic collection by third parties

On this website the web analytics tool Google Analytics is used to get an overall picture of how visitors use the site.

Google Analytics uses cookies to collect information in an anonymous form (aggregated) about how visitors use the website, for example, the number of page views, how visitors have arrived at the website, and the number of visits. The purpose is to help us improve the usability of the website. The information generated through your website usage is redirected to and stored by Google Inc. IP addresses are stored but cannot be distinguished individually.

Google can transfer the collected information to a third party if it is required by law or in case a third party processes the information on Google's account. Google cannot link IP addresses with other data held by Google.

To find out more about how these third parties handle your personal information, please review their privacy policies.

Linked websites privacy practices

Landgate is not responsible for the privacy practices of linked websites. You should review those websites for their respective privacy statements.

Use of information collected

If you submit your information as a requirement of Section 153 of the *Strata Titles Act 1985* and Regulation 102 of the Strata Titles (General) Regulations 2019, your email address and other personal information that you provide may be recorded.

Your personal information will be used for the purposes of Section 153 of the *Strata Titles Act 1985* - to develop policy and advise the Minister on matters related to strata managers and enable Landgate to publish a list of strata managers.

Landgate may also use the information you provide to contact you regarding the strata manager annual return, strata manager educational qualification requirements and the review of the *Strata Titles Act 1985*. Landgate will not disclose your personal information to any third party without your consent, unless it is required or authorised by law.

An example where Landgate is required by law to use and disclose personal information is pursuant to the Freedom of Information Act 1992 or in response to a subpoena.

Access to information collected

Requests for access to personal information collected by Landgate, or for any complaints about the use of your personal information should be made in the first instance to Customer Service by calling +61 (0)8 9273 7373 or emailing StrataTitlesActReform@landgate.wa.gov.au. Landgate will acknowledge all requests or complaints received and respond within 14 business days.

Security

If you are submitting personal details or other information online which you wish to remain private, please note that, while all attempts are made to secure information transmitted to this site, there is a possibility that information you submit could be observed by a third party while in transit. If you prefer not to provide us with information through our website, please do not hesitate to contact Customer Service by calling +61 (0)8 9273 7373.

Changes to privacy policy

This policy may be subject to change as required by Landgate from time to time. Landgate reserves its right to review and amend this policy. Any changes to this policy will be updated on this website.

Contact us

Should you have questions, please visit our Contact us page to get in touch.