



# Reset your Landgate Login password

Land Enquiry Services Quick Guide

Last Updated: 7<sup>th</sup> of September 2023

Version: 5



Locate



Value



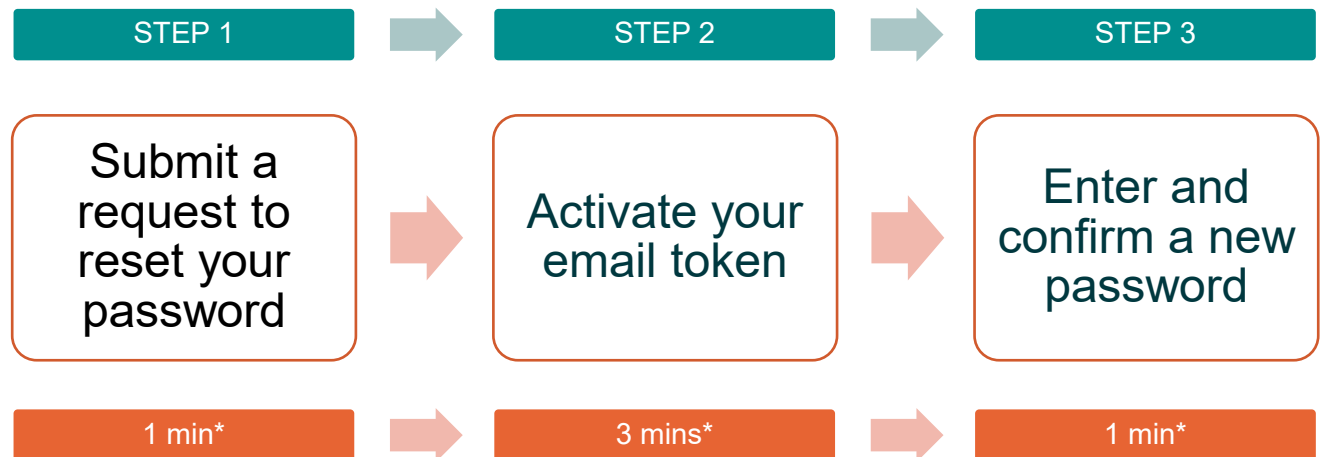
Secure

Landgate Version: 2 2023

# Reset your Landgate Login password

## Password reset is a 3 step process

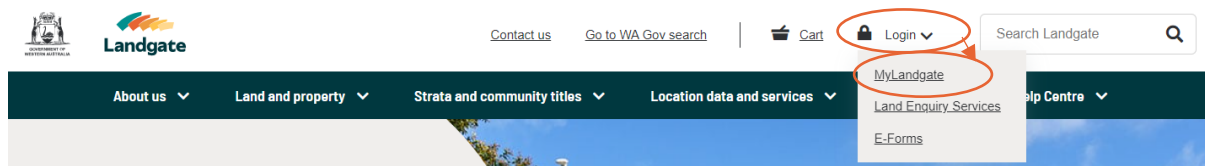
Steps to reset the password for your Landgate login:



\*Time estimates based on average customer experience and optimum system functionality.

## Step 1

Visit the Landgate website [www.landgate.wa.gov.au](http://www.landgate.wa.gov.au) and click onto the Login/Register button at the top right of the screen, then select 'MyLandgate'.



Click on 'Login' and click on 'forgotten password?'



One login for all Landgate online services

## Choose an Account

Guest

Login



One login for all Landgate online services

## LOGIN

LANDGATE LOGIN

PASSWORD

Remember my Login

Login

[Change your password](#) | [Forgotten Password?](#)

[Don't have an account? Register now](#)

Landgate's electronic forms and is the first step in linking your login to your organisations billing account.

For enquiries about access to NLR-Plan Surveyors Portal, please contact [RRP@landgate.wa.gov.au](mailto:RRP@landgate.wa.gov.au)

Enter your email address in the 'Landgate Login' field and click send request.

Government of Western Australia logo and Landgate logo. One login for all Landgate online services. Contact us | Careers | News | Accessibility | Sitemap.

### Password Recovery

1 Request 2 Validate 3 Recover

Enter your Login to reset your password.

LANDGATE LOGIN  
marysmith@gmail.com

Send Request

Cancel

wa.gov.au Privacy policy | Copyright | Terms of Use | Feedback | Contact us  
Western Australian Land Information Authority

Government of Western Australia logo and Landgate logo. One login for all Landgate online services. Contact us | Careers | News | Accessibility | Sitemap.

### Password Recovery

You should receive an email shortly with information on how to recover your account. If you do not receive an email within a few minutes, please try again. You may now close this window.

wa.gov.au Privacy policy | Copyright | Terms of Use | Feedback | Contact us  
Western Australian Land Information Authority

You will receive an email that will direct you to click on a link to reset your password.

NR no-reply@app.landgate.wa.gov.au  
To: mary.smith@gmail.com

Please DO NOT REPLY to this email. It was sent automatically from an unattended mailbox.

Hello Mary,

To reset your password, please [click here](#)

If you didn't make this request, please contact Landgate Customer Service on (08) 9273 7373 or email [CustomerService@landgate.wa.gov.au](mailto:CustomerService@landgate.wa.gov.au).

Thanks,

**Landgate Customer Service**

1 Midland Square, Midland WA 6056  
t +61 (0)8 9273 7373  
e [CustomerService@landgate.wa.gov.au](mailto:CustomerService@landgate.wa.gov.au)  
w [www.landgate.wa.gov.au](http://www.landgate.wa.gov.au)

Government of Western Australia logo and Landgate logo. Western Australian Land Information Authority.

# Step 2

The link within the email will take you to the 'Change Your Password' screen. Enter your new password in the 'New Password' field and again in the 'Confirm New Password' Field and press 'Reset'.

Government of Western Australia | Landgate | One login for all Landgate online services

Contact us | Careers | News | Accessibility | Sitemap

## Change Your Password

Request | Validate | **Reset**

[See password requirements](#)

NEW PASSWORD  
\*\*\*\*\*

CONFIRM NEW PASSWORD  
\*\*\*\*\*

**Reset**

[Cancel](#)

wa.gov.au | Privacy policy | Copyright | Terms of Use | Feedback | Contact us  
Western Australian Land Information Authority

Government of Western Australia | Landgate | One login for all Landgate online services

Contact us | Careers | News | Accessibility | Sitemap

## Password Recovery

Your password has been reset. Please use your new password to sign on again.

wa.gov.au | Privacy policy | Copyright | Terms of Use | Feedback | Contact us  
Western Australian Land Information Authority

## Landgate

### Password Reset



no-reply@app.landgate.wa.gov.au  
To: mary.smith@gmail.com

Please DO NOT REPLY to this email. It was sent automatically from an unattended mailbox

Hello Mary,

Your password has been reset. You can now use your new password to sign on.

If you didn't make this request, please contact Landgate Customer Service on (08) 9273 7373 or email [CustomerService@landgate.wa.gov.au](mailto:CustomerService@landgate.wa.gov.au).

Thanks,

**Landgate Customer Service**

1 Midland Square, Midland WA 6056  
t +61 (0)8 9273 7373  
e [CustomerService@landgate.wa.gov.au](mailto:CustomerService@landgate.wa.gov.au)  
w [www.landgate.wa.gov.au](http://www.landgate.wa.gov.au)



GOVERNMENT OF  
WESTERN AUSTRALIA  
Western Australian Land Information Authority



## Step 3

Visit the Landgate website [www.landgate.wa.gov.au](http://www.landgate.wa.gov.au) and click onto the Login/Register button at the top right of the screen, then select 'MyLandgate'.